

## ABSTRACT

Method and system of telecommunication between at least two users over a telecommunications network (40), wherein the first user is connected to the telecommunications network (40) via a first terminal and the second user via a second terminal, and wherein a virtual representative (5, 6) is allocated to each user, with the following steps:

- presentation of the two representatives (5, 6) on the first terminal and on the second terminal;
- transfer of information from the first user to the second user and vice versa through an animation of at least one representative (5, 6) and through an interaction between the representatives (5, 6).

(Fig. 1)